



## Hospice By The Bay Overview

**Hospice By The Bay** is a community based, non-profit, hospice and palliative care and grief support provider, serving the counties of Marin, San Francisco, San Mateo and Sonoma. Founded in 1975, its dedicated hospice staff serves patients with chronic and life-limiting illnesses, their families and caregivers. Hospice By The Bay's patients range in age from newborns to seniors.

Our team offers compassionate medical, physical, spiritual, practical and emotional care to promote the highest quality of life at the end of life. Hospice care is provided wherever our patients call home – in a family residence, long-term care facility or hospital.

Our Community Grief Support Program offers professional counseling and support at Hospice By The Bay's three offices for children, teens and adults -- anyone coping with grief before and after the loss of a loved one.

Hospice By The Bay is an independent 501(c)(3) organization and licensed hospice and home health agency accredited by the Community Health Accreditation Program (CHAP) and certified by the Centers for Medicare and Medicaid Services. We are funded through health care reimbursement, as well as financial and in-kind contributions from individuals and businesses in the communities we serve. As part of our mission, we strive to ensure that *everyone* who needs access to Hospice By The Bay's care receives it, regardless of their personal circumstances or ability to pay for services. For more information, visit [www.hospicebythebay.org](http://www.hospicebythebay.org).

**HEADQUARTERS** Larkspur, CA

**OFFICES** Larkspur, San Francisco, Sonoma, CA

**SERVICE AREAS** Hospice By The Bay serves patients, families and community members in the counties of Marin, San Francisco, San Mateo and Sonoma.

**EMPLOYEES** 260

**LEADERSHIP**

- Chief Executive Officer Sandra Lew, LCSW
- Chief Operating Officer: Kitty Whitaker, RN, MS
- Volunteer Board of Directors

**SERVICES & PROGRAMS**

- Hospice Care
- Palliative Care and Consultation (Marin only)
- Pediatric Hospice and Palliative Care
- Community Grief and Loss Counseling for All Ages
- Community Education

**COMMUNITY  
EDUCATION**

Hospice By The Bay is an end-of-life care and grief support resource for the community, including community groups, schools, healthcare professionals and human services providers. Speakers and presentations are available on such topics as:

- Hospice By The Bay Programs and Benefits
- Pain and Symptom Management During Illness
- Coping with Grief and Loss Before and After a Death
- Grief Support for Children and Adolescents
- Advance Care Planning
- Estate Planning

**VOLUNTEERS**

In FY2008-09, more than 550 volunteers gave their time and talents to support Hospice By The Bay's work. *Organizational and Community Support Volunteers* gave nearly 37,000 hours to our governing board, retail operations, fundraising events and administrative tasks. Our trained *Direct Care Volunteers* contributed nearly 8,000 hours, supplementing the work of our professional staff by offering patients and families companionship, transportation, respite care for caregivers and household assistance, as well as comfort through body work, music activities and animal companion visits.

**FUNDRAISING**

As a 501(c)(3) organization, Hospice By The Bay raises funds to ensure that *everyone who needs access to Hospice By The Bay's care receives it*. Charitable contributions help us meet the needs of underserved and diverse populations, and support new and innovative Hospice By The Bay programs, such as our palliative care and youth grief support programs. In FY 2008-09, more than 6,000 community members, businesses and agencies made charitable financial donations and in-kind donations. Six percent of our revenue came from fundraising.

**RETAIL SHOPS**

- Hospice Hodgepodge Thrift Stores, San Rafael and Novato, CA
- Used Book Sales at Book Passage in Corte Madera and the San Francisco Ferry Building

**WEB SITE**

[www.hospicebythebay.org](http://www.hospicebythebay.org)

**MEDIA CONTACT**

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