

HOSPICE BY THE BAY

Programs and Services

Hospice By The Bay provides hospice and palliative care services that tend to the physical needs of the patient as well as the practical, emotional and spiritual support of the entire family until the patient's death and during the bereavement process. Licensed nursing and counseling staff provide these services in the patient's home, in long-term care facilities, and in hospitals. Supervised volunteers provide added valuable assistance, such as shopping, cooking light meals, reading to the patient, and providing general companionship.

Bereavement counseling, including counseling for children and teens ages 4 through 18, is offered to everyone in the community, regardless of whether a loved one was cared for by Hospice By The Bay. In addition to providing counseling for grieving children and teens, the Youth Bereavement Program also educates parents and teachers to recognize the signs and symptoms of grief, and to access the various levels of support available to them through Hospice By The Bay and the community.

The Palliative Care Consultation Service is a newly created program designed to alleviate the pain and discomfort of hospitalized patients, and help them transition from hospitalization to in-home palliative or hospice care; or if dying in the hospital, to help them do so with comfort and dignity and with support for the family.

Hospice By The Bay Foundation raises the funds that enable the Hospice By The Bay caregiving team to provide individualized palliative and hospice services for patients and their families. Along with raising funds for Hospice By The Bay's caregiving programs, Hospice By The Bay Foundation is involved in both broad and specific community education efforts, including a program of speakers at community groups and events and seminars on end-of-life issues.

Funding Sources

Hospice By The Bay receives partial reimbursement for services from Medicare, Medi-Cal and private insurance companies. However, these sources cover only 75 – 80% of the cost of providing clinically based care. To address this deficit, Hospice By The Bay relies on philanthropic support from the community and private funding sources. Additional hospice and palliative services, such as caregiver support, complementary care, counseling, bereavement programs, volunteer programs and spiritual support complement core medical services. These additional services, essential for the overall comfort of patients and their families, are also made possible through the generosity of donors and private foundations.

Hospice By The Bay maintains a policy of providing charity care to patients who are unable to pay and also provides consultation, referrals and counseling services to the community at no cost. Hospice By The Bay Foundation raises funds from various sources, including charitable community contributions, corporate and foundation grants, workshop and lecture fees and investment earnings. These moneys are funneled into patient care and programs not covered by patient services revenue such as Medicare and Medi-Cal.